



**Symetra Life Insurance Company**

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April 13, 2020

Dear Valued Business Partner

As the COVID-19 situation continues to progress, we are constantly assessing our guidelines and procedures to ensure that they are evolving with these unprecedented events. In addition, we continuously monitor updates from the U.S. Department of State, CDC, as well as local, state and other federal agencies.

Today we are announcing temporary changes to our Underwriting Guidelines as it relates to older ages, smokers and clients with additional comorbidities. These changes will be effective Wednesday, April 15<sup>th</sup> and are detailed below:

- Ages 80 and above—postpone 45 days
- Ages 70-79—all risks over non-tobacco standard—postpone 45 days
- Ages 66-69—all risks over non-tobacco Table 2—postpone 45 days
- Ages 60—65—all risks over non-tobacco Table 4—postpone 45 days.

We want to assure you that we are open for business and our team is here to assist you and your clients with any and all of your product, coverage and service needs.

If you have questions or concerns, please reach out to your Regional Vice President or the Symetra Life Sales desk at 1-877-737-3611.

Sincerely,

Shea Loutzenheiser  
AVP, Associate Chief Underwriter  
Individual Life Division  
Symetra Life Insurance Company