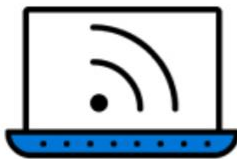




March 24, 2020



## Paperless solutions to help keep your business moving

**Take advantage of Legal & General America's online tools and digital processes that can help you navigate the current situation:**

### **Use eDelivery**

LGA's flexible and award-winning eDelivery solution lets your clients sign and download policy documents – and pay first premiums online. eDelivery is a great solution in the event that postal services are not available.

Find instructions on how to get started [here](#).

Download a training presentation [here](#).

### **Not using eDelivery? Here are some alternatives:**

#### **1. Download policies from the Partner Dashboard**

You can download your clients' policy by going to the Partner Dashboard, navigate to the Documents tab and click on Issued Policy Print. Email files to your producers/clients.

#### **2. Customers sign and scan or take photos of signed documents**

Customers can sign their delivery documents and EFT form, then scan a copy or take photos (must be good quality).

[EFT Form - Banner Life](#) | [EFT Form - William Penn](#)

Choose to have customers email documents to their agent or BGA, or have customers send documents directly to LGA by emailing: [customerservice@bannerlife.com](mailto:customerservice@bannerlife.com) or [customerservice@wpenn.com](mailto:customerservice@wpenn.com).

#### **3. Customers can call to set up EFT payments over the phone**

If customers want to complete the EFT authorization over the phone, they can call 800-638-8428 to reach Banner Life or 800-346-4773 to reach William Penn.

### **More digital sharing solutions**

We encourage you to utilize one of the many paperless solutions available for

transmitting policies and other documents to us. Please consider using one of the following resources:

- [eDocument Uploader](#) – Available on the Partner Dashboard for uploading and transmitting documents securely.
- Secure email – Send directly to our Submit teams via email: [banner-submit@lgamerica.com](mailto:banner-submit@lgamerica.com) | [penn-submit@lgamerica.com](mailto:penn-submit@lgamerica.com)
- Upload using Paperclip, ExamOne, or other third-party sources.

### Sign up for EFT commissions

EFT is an easy and efficient way to receive commission payments. We recommend agents sign up for EFT commissions to alleviate the issues associated with manual handling during this time. EFTs are transferred to the bank on the next business day following the commission cycle. Start by downloading one of these forms:

[Commission Form - Banner Life](#) | [Commission Form - William Penn](#)



Find more information on all of our digital solutions by visiting our [new website](#).

### Questions?

Please contact the Sales Desk at 888.585.9198 or [salesupport@lgamerica.com](mailto:salesupport@lgamerica.com).

[Partner Dashboard](#)

[Marketing Library](#)

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