

HOW APPASSIST WORKS:



Agent drops a ticket via
Partner Dashboard,
e-Link, MobileSuite,
agency management
system vendors or
paper form.



Call Center conducts interview to complete formal application.



Client uses Voice Signature to sign the application. (If Voice Signature declined, app is mailed to client for wet signature.)



Call Center handles case management.



Client is sent application via email/mail for records.



Call Center orders paramed exam, if required.

STATUS:

Electronic status updates are available throughout the entire process on a real-time basis from partner.lgamerica.com or from agency management system vendors which are updated five times daily.

Statistics from 2017 LIMRA Barometer Study

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Underwriting decision & case package, including medical records, sent via secure email to GA.



Policy contract sent direct to client or agency via mail or electronic delivery.



Delivery requirements received and policy activated.



Agent receives email notification of commission deposit.

